Nomination VENUE
For this year’s best

• Best Event Venue
• Best Hotel
• Best Kept Secret
• Best Transportation Service
• Best Museum
• Best Lounge / Bar / Nightlife
• Best Casual Restaurant (all restaurants including ethnic, food trucks)
• Best Upscale Restaurant (all restaurants including ethnic)
• Best Winery
• Best Catering
• Best Concierge (person providing ultimate guest services. Not necessarily a concierge.)

VOTING BEGINS IN APRIL

SAVE THE DATE
Tuesday, May 21, 2013

Silicon Valley concierge association hospitality awards event

Being held at the Under the stars!

Jeff Kramer, comedysportz
Jordan river
Citti florist
Magnolia jazz band
Food & beverages
Raffles
Award for the very best in the hospitality industry

Invitation to follow
Nominations to follow
Discover the Unexpected at Live February 13 – April 28, 2013
Folk Indian Textiles from the Collection of Carol Summers

This unique exhibition of fifty objects demonstrates the wealth and breadth of the Indian folk textile tradition. It showcases colorful and tactile variety of decorated textiles, created with brightly colored patchwork, embroidery, applique, tie dye, block printing, painted cloth, quilting textiles, hand weaving, and hand sewing to dramatic effect. These objects are highlights from the private collection that local artist Carol Summers has been gathering since 1974. The collection is comprised of a range of textiles created by unknown women (and men) in India—both utilitarian and festive—with no pretense of being comprehensive. They are twentieth-century folk textiles collected with an appreciation for the beauty of design and craftsmanship, rather than perfection.

San Jose Museum of Quilts & Textiles
520 South First Street
San Jose, California 95113
408.971.0323
www.SJQuiltMuseum.org

Lean In: Women, Work and the Will to Lead. Author Sheryl Sandberg in Conversation with Google’s Eric Schmidt
This event is part of the Museum’s acclaimed Revolutionaries speaker series, featuring renowned innovators, business and technology leaders, and authors in enthralling conversations often with leading journalists. Our audiences learn about the process of innovation, its risks and rewards, and failure that led to ultimate success.

SAVE THE DATE
ARYA
GLOBAL CUISINE
MARCH 14, 2013
INVITATION TO FOLLOW

SOUTH FIRST FRIDAYS
April 1ST - South FIRST FRIDAYS art walk
JOIN US for the next South FIRST FRIDAYS art walk on April 1st from 7–11pm.
The South FIRST FRIDAY’S art walk is a self-guided evening tour through galleries, museums, and independent creative businesses featuring exhibitions and special performances.

CONCIERGE SERVICE IS GOOD FOR YOUR HEALTH:
“For more than 30 years, researchers have been studying the impact of kindness and compassion on our bodies and minds. A review of research published last year by the Journal of Clinical Psychology found that even meditating about being kind causes us to release stress-reducing hormones, boosts our immune system and has a positive impact on areas of the brain tied to emotional processing.”
Dear Hospitality Industry Partner:

The Silicon Valley Concierge Association is pleased to announce our celebration at our next Annual Hospitality Awards Event to be held on Tuesday, May 21, 2013 at Winchester Mystery House in San Jose.

The awards event offers a special opportunity for your company to sponsor the event or donate goods for door prizes. Sponsors and Donors will receive recognition at the Hospitality Awards Event and will be acknowledged in the event program as well as the Silicon Valley Concierge Association’s “Valley Access Magazine”. (Upon your contribution, we will send you an email receipt with a tax identification number for your records).

You may contact us via e-mail at svconcierge@mindspring.com to arrange for items to be picked up. Or send “envelopes” to

Silicon Valley Concierge Association
P.O. Box 2545
Saratoga, CA 95070-0545

To ensure timely acknowledgement in our events program and magazine we respectfully request that all sponsorships and donations are received by May 17, 2013.

Since 1995 the Silicon Valley Concierge Association has been recognized as the leading professional non-profit organization dedicated to the education and advancement of its members. The SVCA assists over 1,600 members in enhancing their professional skills through seminars, networking and familiarization events, meetings, newsletters, and training programs.

We believe that networking, training and education are beneficial to all of us. The art of creating and maintaining positive relationships is a significant factor in the success of the SVCA and its hospitality partners.

We thank you in advance for your consideration in supporting the Silicon Valley Concierge Association and look forward to seeing you at the awards event!

Sincerely,

Mori Mandis
SVCA President

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BALLET SAN JOSE

Who: Ballet San Jose
What: Program 2, “Neoclassical Masters”
When: March 22 – 24, 2013
Where: San Jose Center for the Performing Arts
255 Almaden Boulevard in downtown San Jose

Parallax Views
March 2 - May 25, 2013
in the Main Gallery

San Jose Institute of Contemporary Art
560 South First Street, San Jose, CA 95113
408.285.6155 www.sjica.org
NEW AND IMPROVED
University Ave in Palo Alto has some sparkling new additions. The West Elm retail store is large and lovely. Across the street is Campo, which serves delicious thin crust pizza plus fabulous fresh pasta including my favorite dish, gnocchi. I have been back 5 times since the opening for this dish alone. The new restaurant is courtesy of folks who have Sam's Chowder House in Half Moon Bay. They also have the popular, Osteria Coppa, in San Mateo. The Apple Store has moved across the street to even larger quarters. Scratch in Mtn. View continues to pack them in at their very popular happy hour. Across the street Steak Out, has the best hamburgers in town. They also offer a wonderful beer selection. Speaking of beer, Jane, a retail beer boutique, has opened on Villa Street in Mtn. View. Jane features craft beers from around the world.

SOUTHLAND
Disneyland and the hotels that surround it know their market well. The Holiday Inn in Anaheim was a perfect example. The restaurant tables have private TV screens with lots of children's programming. The pool showed children's movies at night. How nice to have properties that cater to families. Meals for children were free or deeply discounted. The Grand California Hotel, inside California Adventure Park, is beautiful. The craftsman style is designed after the old Grand Pacific RR Hotels. Small addroinek stairs surround the beautiful stone fireplace and they also showed films and cartoons in a lobby area designed for children.

A stark contrast to the family friendly Anaheim was Harris Ranch. After a long drive on Highway 5 we were looking forward to a late lunch and hoping to watch some bay area sports on TV. Not only do they not allow children in the club style cafe, which had plenty of tables and TV's, they would not accommodate us in the coffee shop section that had a TV because that section had just closed. I cannot remember worse hospitality and service. We were pleased that we did NOT eat at Harris Ranch after experiencing the terrible odors south of the ranch. Not sure I would have been able to keep any food down after seeing how the cattle are treated. We went to Andersen's. The place has not changed in 40 years. The pea soup is still good and we did catch some of the game.

CUSTOMER SERVICE
Speaking of service: have you noticed that the companies that provide the best customer service are the ones that have follow up surveys? I love the service at my local AT&T store and also at Apple stores. After each visit I usually receive an email asking how was your recent visit. Or maybe it is an "A" thing. AAA also has wonderful customer service.

ALONG THE COAST
We have been busy with corporate retreats along our coast. Chaminade in Santa Cruz and the Ritz Carlton in Half Moon Bay. The lucky retreaters have been enjoying our spring like weather.

Speaking of lucky retreaters, our SVCA Board also enjoyed warm and sunny weather while meeting at the lovely Dream Inn in Santa Cruz. Santa Cruz is such a kick.

Maria Lange
mlange206@aol.com

“Visit Santa Clara” iPhone App Now Available
Apple campuses on their way, the city of Santa Clara is expecting thousands of new visitors. In an effort to assist them in becoming familiar with the Silicon Valley city, the Santa Clara Convention and Visitors Bureau has developed a new “Visit Santa Clara” iPhone App.

The App is free and available for download at Apple’s online App Store. The “Visit Santa Clara” App features Trip Advisor ratings of Santa Clara Things To Do, Places to Eat, and Hotels as well as an Interactive Map. Other highlights include access to Special Discounts, Event Listings, Social Media links and Santa Clara Stadium updates. www.santaclarawrg.org
Discover Arts & Entertainment in Silicon Valley

Brought to you by:

LIVE SV

A program of Arts Council Silicon Valley

Submit by, Kereli Sengstack
(kereli@arts council.org)

Somehow, Easter falls on the last day of March this year, bringing St. Patrick’s Day and Easter into the same month. But don’t worry; you won’t have to eat boiled eggs washed down with green beer to celebrate this month. We have far more palatable things to enjoy on LiveSV.com! Bon Appétit!

Come celebrate the India Community Center’s Tenth Anniversary Celebration! Sample the diversity of India’s cuisine with fresh hot Jalebis, special kids’ Paani Puri, melt in your mouth Khandvi, and lots more. There will be dance performances by winning Youthsava teams, belly dancing, table tennis by national players, and a special performance by the Jollywood Dancers. Mar. 17th at the India Community Center in Milpitas. For more information, visit http://www.livesv.com/event/detail/441737931.

Food, fun, and exploration! Enjoy a premier culinary social experience that brings together neighborhood restaurants, local chefs, regional food producers and fellow food enthusiasts. Dishcrawl is back and explores four new restaurants in the heart of Palo Alto. Don’t miss this evening of fabulous food and discovery! Mar. 27th in Downtown Palo Alto. For more information, call 408-242-4826 or visit http://www.livesv.com/event/detail/441737903.

Enjoy decadent desserts while listening to live chamber music at Noteworthy Desserts – Chamber Music and Dessert Tasting! Mission Chamber Orchestra of San Jose will perform while fine desserts by Jen’s Cakes, Marianne’s Ice Cream, Dick’s Bakery, and Morocco’s Restaurant will be served. The event will also include poetry readings, wine, and a silent auction. Mar. 9th at the Hattie Porter Hall in San Jose. For more information, call 408-236-3350 or visit http://www.livesv.com/event/detail/441736748.

ALL THAT JAZZ... Catch the San Jose Jazz Winter Fest, Mar 6-15. The winter counterpart to the popular summer series offered by San Jose Jazz is just as fired up, with a stellar lineup featuring Grammy Award-winning artist Robert Glasper (3/9), hot modern jazz pianist Vijay Iyer (3/15), Hammond B-3 legend Tony Monaco (3/10), rising star Sean Jones (3/9), Jose James (3/8), Grammy-nominated zydeco artist Andre Thierry (3/9), Texas blues star Carolyn Wonderland (3/9) and more. In addition, this year’s Club Crawl offers free shows at multiple venues in the San Pedro Square neighborhood, from 9-12pm on 3/8 & 3/9. (San Jose: Various downtown locations; www.sanjosejazz.org)

MORE JAZZ SOUNDS... Performing in the beautiful new Bing Concert Hall on Stanford campus, composer and bassist William Parker (Mar 9) offers a program dedicated to Duke Ellington. Drummer Hamid Drake and trumpeter Roy Campbell also perform. 8pm. (Palo Alto/Stanford: Bing Concert Hall, 327 Lasuen St.; 650/725-2787) Essence of Ellington with William Parker.

CATCHING THE BLUES... Big name blues artists come together Mar 24 to help the Blues Foundation build a hall of fame for honoring inductees year-round. Earl Thomas, Sista Monica, Ladee Bianca, Syreeta Neal, Annie Sampson, Tia Carroll, Shane Dwight, Kyle Rowland and more perform. 1 & 4pm. (Redwood City: Club Fox, 2209 Broadway; 650/369-7770)

THEATER HIGHLIGHTS... Theatreworks presents The Mountaintop, Mar 6-31. This magical Broadway hit transports the audience to 1968, to the time and place of Dr. Martin Luther King Jr.’s assassination. In the Lorraine Motel in Memphis, on the evening before tragedy strikes, a provocative story unfolds which travels beyond history into a surreal rumination on a legendary man. Dr. King’s life, legacy and convictions are wrapped up in an unforgettable story full of humor and remembrance. Tues-Wed, 7:30pm; Thurs-Fri, 8pm; Sat, 2 and/or 8pm; Sun, 2 and/or 7pm. (Palo Alto: Lucie Stern Theatre, 1305 Middlefield Rd.; 650/329-0891)

San Jose Repertory Theatre stagesDisconnect, Mar 21-Apr 14. This smart and relevant play takes place in a contemporary Indian call center, where a group of young graduates are given American-sounding names and set to the task of collecting money from Americans crippled by debt. As they attempt to chase their own American dream, the pressure of their work environment is revealed, and a “disconnect” between economies and cultures exposed. Tues & Wed, 7:30pm; Thurs-Fri, 8pm; Sat, 3 & 8pm; Sun, 2pm. No show 3/31. (San Jose: 101 Paseo de San Antonio; 408/288-5437; www.sjrep.com)

City Lights Theatre presents Hedda Gabler, Mar 21-Apr 21. In this classic play by Henrik Ibsen, Hedda returns from a dissatisfying honeymoon to a conventional life, and decides to take matters into her own hands. This daring, truthful story portrays her gradual mental breakdown as an inevitable consequence to an inflexible social structure. Thurs-Sat, 8pm; Sun, 2pm. (San Jose: 529 S. Second St.; 408/295-4200)

Regan Crisp
Explore Publishing & Discover Silicon Valley
(650) 366-6099
regan@explorepublishing.com

www.DineShopPlay.com

There are plenty of happenings this month! Here are some calendar highlights. For a more complete list of events, visit dineshopplay.com, or pick up a copy of Discover Silicon Valley at a local hotel.

Submit by, Kereli Sengstack
(kereli@arts council.org)
Executive Board Members

Mori Mandis, President
svconcierge@mindspring.com

Anthony Aguilar, Vice President Communications/Events
svcaemail@yahoo.com

Marianna Khienkina, Director of Administration
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John Blem

Anna Morris

Armando Garza

Shozo Kagoshima

Donna West

SVCA Membership

SVCA Member
$50.00

Non-Profit Groups
$100.00

Sponsors
$150.00

Contact Information & Membership:
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Director of Membership/Roster
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Saratoga, CA 95070-0545
Email: svca_membership.com

Valley Access E-Magazine (VAM) svconcierge@mindspring.com

Deadline to Submit Articles for E-Magazine is the Last Friday of the Month Note: Articles and Special Dates appearing in the VAM are Subject to Change Without Notice

* * * *
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